In addition to the important first steps, we would also like to share some general information with you to help in preparing for the 2017-2018 academic year.

**General Information:**

* [**Student Accounts webpage**](http://www.cornellcollege.edu/student-accounts/index.shtml) **has a lot of valuable information regarding your student account at Cornell College. Please check the website to find answers to your questions.** [**http://www.cornellcollege.edu/student-accounts/**](http://www.cornellcollege.edu/student-accounts/)
* Students can access their monthly statements through the [Self Service webpage](https://selfservice.cornellcollege.edu/selfservice/Home.aspx)
* 2017-2018 bills will be generated by semester. The July bill will only reflect your fall charges as well as your fall financial aid (if you have completed all necessary paperwork). In early December, another bill will be generated for spring charges and spring financial aid.
* Cornell College will be able to accept credit card payments (MasterCard, Discovery, American Express, and VISA) and payments through ACH (directly from your bank account). There is a 2.75% processing fee on all credit card payments, **but no fee for ACH payments**.
* See the Student Accounts webpage for [payment deadlines](https://www.cornellcollege.edu/student-accounts/payment-deadlines/index.shtml) for the 2017-2018 year.
* Any outstanding balance not paid either directly or through a payment plan by the first day of the Block 1 for fall and Block 5 for spring, will be assessed a late fee of $25 per week.
* Watch your monthly emails from Student Accounts for important information and announcements regarding your account.
* Set up your main payment method of choice on [CashNet](https://commerce.cashnet.com/cashneti/SelfServe/eBillLogin.aspx?client=CORNELL_PROD). If you choose the payment plan option, you will do this as you set up your payment plan. If you do not choose that option, however, you may still find it helpful to set up your bank or credit card information at this time. If you choose to pay with a credit or debit card, there will be a 2.75% processing fee.
* Students can **sign up for EFT** (electronic funds transfer) by completing the [ACH Authorization form](https://www.cornellcollege.edu/business-office/printable-forms/index.shtml) so any refunds or reimbursements they receive will be deposited directly into their bank account. Completed forms may be emailed to studentaccounts@cornellcollege.edu.

**All students will be responsible for ensuring their accounts are current (first semester is paid in full or are set up on a payment plan) by September 30th.** Failure to do so will result in financial suspension from the college.

**Additional Information:**

* All financial aid paperwork must be complete so that aid is released as well as any loans that need to be processed.
* Outside scholarships cannot be credited until the funds are received by Cornell College. It is the responsibility of the student to ensure the funds will be forwarded to Cornell by the scholarship provider. Payment plans should be established based on the amount due and will be adjusted when other funds arrive at Cornell. Scholarship checks should be directed to Student Accounts, Cornell College, 600 First Street SW, Mount Vernon, IA 52314.
* If a family is unable to make the payment by those dates or have all paperwork complete for financial aid, you may explore loan options on the Financial Aid website to ensure that a student’s registration is unaffected.
* If you are exploring loan options, remember this can take several weeks. This must be completed and disbursed by the last day of the first block of the semester, not in process.

As always, both the Student Accounts Staff and Financial Assistance Staff are here to assist you in preparing for the financial implications of your/your student’s college education.

**Contact the Student Accounts** office at studentaccounts@cornellcollege.edu or 319-895-4593 for questions regarding:

* Charges
* Payment Options
* Setting up a Payment Plan
* Signing your Promissory note for Perkins, McElroy or Sherman Loans
* Please remember **Without a FERPA release, Cornell will not be able to speak with parents regarding student’s bill and the student will be solely responsible for providing information to the parent. You will need to** [Assign FERPA](https://helpdesk.cornellcollege.edu:8443/display/KBPublic/Student%2BInformation%2BSharing?_ga=2.75966229.1266703425.1499695767-89183352.1478796581) code to each individual you authorize to speak to College personnel on your behalf.

**Contact Financial Assistance** at financialassistance@cornellcollege.edu or 319-895-4216 for questions regarding:

* Financial aid
* Parent Plus Loans
* Private Student Loans