



## The EIIA International Travel Program

Broad Coverage and Assistance for Participants of Institution-Sponsored Travel

# When accidents happen, your coverage is in the bag.

The EIIA International Travel Program gives you a solid back-up plan in the event of an emergency, so you can journey with confidence. No worries attached.

- Broad emergency medical insurance coverage
- A host of travel assistance services
- No special registration required
- · Unlimited personal sojourn coverage

### Panic Prevention 24/7

There may be no such thing as a routine emergency, but when crisis strikes and you're 1,500 miles from home, things can go from run-of-the-mill bad to all-out panic in a heartbeat. That's why EIIA has partnered with Europ Assistance and developed the

#### **EIIA International Travel Program.**

Whether it's a personal emergency or a global catastrophe, this full-spectrum service is your life-line, providing broad insurance coverage and critical assistance while you travel abroad on any institution-sponsored trip. A single phone number provides 24/7 access to assistance and medical personnel, regardless of the time zone.

### **What Travel Assistance Services are Included?**

The program's travel assistance component offers an invaluable suite of convenient, and potentially critical, services. These services are provided by Europ Assistance (EA). They include:

- Evacuation services in the event of a natural disaster or political unrest
- Assistance in replacing a lost credit card, passport, wallet, or documentation
- Contact information for the nearest embassy, consulate, government office, and vetted attorney firms
- Translation services via telephone
- Current weather conditions for your destination
- Information on required immunizations and recommended preventative medicines

- Assistance in obtaining special medical services or supplies (e.g. a wheelchair or oxygen tank)
- Contact information and office hours for local medical providers
- Assistance in filling a prescription
- Forwarding medical records to a local doctor or hospital
- Aid in arranging a medical evacuation with an approved transporter and medical professional
- AND MORE!

# What Kinds of Emergency Medical Expenses Are Covered?

One of the strengths of this program is its broad coverage, which includes most expenses due to injury or illness while traveling. For exceptions, please visit our website at <a href="https://www.eiia.org/InternationalTravel">www.eiia.org/InternationalTravel</a>. Below is a small sample of the types of emergency medical cases we've covered in recent months:

- Malaria
- Spinal injury
- Hip bone fracture
- Appendectomy
- Unspecified psychosis
- Injuries from auto accidents



### **How Do I Register?**

You're already registered! If you are a faculty or staff member, student, alumni or volunteer of a member institution, you're automatically covered when traveling on institution-sponsored trips.

# My Family is Traveling with Me. Are They Covered?

Spouses and dependents enjoy the same broad coverage when traveling with you.

## I'd Like to Stay a Little Longer. Am I Still Covered?

Yes. In fact, our built-in unlimited personal sojourn coverage means you can arrive early or stay on for as long as you'd like before or after the institution-sponsored event. Either way, you retain your full coverage, with just a few exceptions outlined in the policy. You're even covered if you travel to other countries while on a personal sojourn.

#### **Europ Assistance (EA) Identification Card**

Covered individuals are eligible for medical, security and travel-related services. In the event of an emergency, first call local emergency services and then contact us.

## When you call, please be ready to provide:

- Your name, location,age, gender and home address
- Your institution
- The telephone number from which you are calling and/or a number where we can reach you

These services are not insured benefits. To the extent these services or any advanced payments are not included in the program, you will be responsible for payment. All services must be arranged by and approved by EA.

### Available 24/7

Toll free in the US or Canada: (855)901-6712
Collect Outside of the US:

+1(240)330-1551

Email:

 $\underline{ops@europassassistance\text{-}usa.com}$ 

Travel Risk Intelligence Portal Access:

https://eservices.europassistance-usa com/sites/EIIA

For first time activation, use this information for initial registration.

EIIA

Group ID: C2EII
Activation Code: 150424

For more information go to:

www.eiia.org/InternationalTravel for your ID card and further coverage information.



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