Instructions for Students to Reset Parent Passwords in CashNet

Login to Self-Service, click the Finances tab, click “Make a Payment”, click Edit on the Parent PIN you wish to reset.

The next screen will display your parent’s email address. If this is correct, click Reset Password.

The next screen advises that saved payment methods for this user will no longer be available after the password is reset. Be sure to let your parent know this so they can re-enter their payment information. Click Continue.

This will prompt an automated email to be sent to your Parent, containing the new password. They will be prompted to change it the first time they sign in and set up a new security question.