

Insurance Contact Information Sheet

Health Insurance (both plans) – First Administrators, Inc (FAI)

- Select First (in-network) providers listing
 - <http://www.firstadministrators.com> (on left hand side of screen, under Quick Links, click on *Find a Doctor or Hospital*)
- PHCS (out-of-area, in-network) providers listing
 - www.phcs.com (click on “Search for a provider”, network = PPO)
- To view personal claims history, visit <https://firstview.firstadministrators.com>
 - If you have trouble logging into your account or setting up an account, please contact Bridget Carney at FAI, 1-800-206-0827
- General plan coverage and claims questions – 1-800-206-0827 (for specific claim issues, ask for Beverly Sindt)

Flexible Spending Accounts – First Administrators, Inc (FAI)

- To view personal claims history, visit <https://firstview.firstadministrators.com>
 - If you have trouble logging into your account or setting up an account, please contact FAI at 1-800-658-3073

Health Savings Account (HSA) – US Bank

- Personal account and WebMD Coverage Advisor access - <http://www.healthsavings.usbank.com>
- If you have any questions regarding U.S. Bank Health Savings Solution, please contact the Health Savings Solution Center at (877) 472-6789. Representatives are available to assist you Monday – Friday, 8:00 a.m. – 7:00 p.m. CT.
 - The Health Savings Solution Interactive Voice Response System is also available 24 hours a day, seven days a week at (877) HSA-6789.

Caremark (pharmacy benefits through health insurance)

- Access to information regarding your personal prescriptions, check drug costs, mail service order information and more - www.caremark.com.
- General plan coverage and claims questions – 1-877-860-6415

Dental – Delta Dental

- Providers listing and personal claims history - www.deltadentalia.com.
- General plan coverage and claims questions – 1-800-544-0718

Vision – Avesis

- Providers listing – www.avesis.com
- General plan coverage and claims questions – 1-800-828-9341