

CUSTOMER SERVICE CONTACT INFORMATION

Refer to this list when you need to contact one of your benefit vendors. For general information contact

Human Resources at 319.895.4243.

MEDICAL:

Wellmark Blue Cross / Blue Shield

Phone Number: 800.524.9242

Website: www.wellmark.com

DENTAL:

Delta Dental

Phone Number: 800.544.0718

Website: www.deltadentalia.com

VISION:

Avesis

Phone Number: 800.828.9341

Website: www.avesis.com

FLEXIBLE SPENDING ACCOUNTS (FSA):

Wageworks

Phone Number: 877.924.3967

Website: www.wageworks.com

HEALTH SAVINGS ACCOUNTS (HSA):

Optum

Phone Number: 877.470.1771

Website: <https://cdhaccount.optum.com>

LIFE/AD&D/LTD/VOLUNTARY LIFE:

SunLife

Phone Number: 800.247.6875

Website: www.sunlife.com/us

EMPLOYEE ASSISTANCE PROGRAM:

Mercy EAP

Phone Number: 800.383.6694 or 319.398.6694